

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/711,992

Confirmation No.: 5991

Applicant: Dante Monteverde

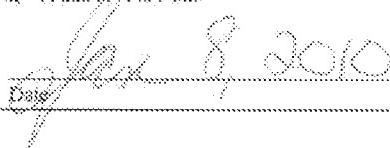
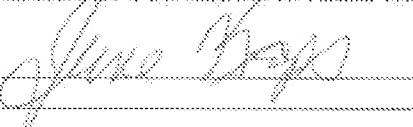
Examiner: Alan S. Miller

Filed: October 18, 2004

Art Unit: 3624

Title: PEER-TO-PEER COMPLAINT SYSTEM  
AND METHODCERTIFICATE OF TRANSMISSION

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being electronically transmitted via EFS-WEB addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on:

By:   
Date: Jan 8, 2010

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.116

Dear Sir:

This paper is filed in response to the Office Action dated October 14, 2009. Authorization is hereby given to charge Deposit Account No. 50-2896 in connection with any fees that are necessary to permit entry of this response. Please enter the following amendments and consider the following remarks: